

Privacy Policy

Last updated: August 16, 2026

1. Introduction

Space House Creations LLC, doing business as Space House Games (“we,” “us,” or “our”), respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit spacehousegames.com (the “Site”) or place an order with us. By using the Site or placing an order, you agree to the practices described in this Privacy Policy. If you do not agree, please do not use the Site.

2. Information We Collect

We collect information that you provide directly to us and information that is collected automatically when you use the Site.

Information you provide. When you place an order or contact us, we may collect:

- Contact information, such as your name, email address, and phone number;
- Shipping and billing addresses;
- Order details, including the products you purchase; and
- Communications you send us, such as customer-service inquiries and photos or descriptions submitted with a defect claim.

Payment information. Payments are processed by our third-party payment processor. We do not collect or store full payment card numbers on our systems. Our payment processor handles your card information in accordance with its own privacy practices and applicable card-industry standards.

Information collected automatically. When you visit the Site, we may automatically collect certain technical information, including your IP address, browser type, device information, pages viewed, and the dates and times of your visits. We collect this information through cookies and similar technologies (see Section 6).

3. How We Use Your Information

We use the information we collect to:

- Process, fulfill, and ship your orders;
- Charge your payment method and confirm your purchases;
- Communicate with you about your orders, including order confirmations and shipping updates;
- Respond to your inquiries and handle defect claims, returns, and refunds;
- Operate, maintain, and improve the Site and our products;
- Detect, prevent, and address fraud, security issues, and other prohibited activity;

- Send you marketing and promotional emails about our products, offers, and news, where permitted by law and subject to your right to opt out at any time; and
- Comply with our legal obligations and enforce our Terms of Use.

4. How We Share Your Information

We do not sell your personal information. We may share your information in the following limited circumstances:

- Service providers. We share information with third parties who perform services on our behalf, such as payment processing, shipping and fulfillment, hosting, and analytics. These providers are permitted to use your information only to provide services to us.
- Legal requirements. We may disclose information if required to do so by law or in response to a valid legal request, or to protect our rights, property, or safety, or that of others.
- Business transfers. If we are involved in a merger, acquisition, financing, or sale of assets, your information may be transferred as part of that transaction.

5. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes described in this Privacy Policy, including to complete your orders, maintain business records, resolve disputes, and comply with our legal obligations. When your information is no longer needed, we will take reasonable steps to delete or de-identify it.

6. Cookies and Tracking Technologies

We use cookies and similar technologies to operate the Site, remember your preferences, analyze traffic, and improve your experience. Cookies are small data files stored on your device. Most web browsers allow you to control cookies through their settings; however, disabling cookies may affect the functionality of the Site. We do not respond to “Do Not Track” signals at this time.

7. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect your personal information. However, no method of transmission over the Internet or method of electronic storage is completely secure, and we cannot guarantee absolute security. You use the Site and provide information at your own risk.

8. Children’s Privacy

The Site is intended for adults, and you must be at least 18 years old to make a purchase. We do not knowingly collect personal information from anyone under 18 years of age. If we learn that we have collected personal information from a person under 18, we will take reasonable steps to delete it. If you are under 18, please do not use the Site or provide us with any personal information. If you are a parent

or guardian and believe your child under 18 has provided us with personal information, please contact us at the address below and we will take steps to delete it.

9. Your Rights and Choices

Depending on where you live, you may have certain rights regarding your personal information, such as the right to access, correct, or delete the information we hold about you, or to opt out of certain uses. To exercise any of these rights, contact us at contact@spacehousegames.com. We will respond to your request consistent with applicable law. You may also opt out of promotional emails by following the unsubscribe instructions in those messages; we may still send you transactional communications related to your orders.

10. Third-Party Links

The Site may contain links to third-party websites or services that we do not operate or control. This Privacy Policy does not apply to those third parties, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time by posting an updated version on the Site. Changes are effective when posted. Your continued use of the Site after changes are posted constitutes acceptance of the revised Privacy Policy. We encourage you to review this page periodically.

12. Contact Us

If you have questions about this Privacy Policy or our privacy practices, contact us at:

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